in linkedin.com/in/syedsamibd

A passionate Product Designer with 10+ years of experience in UX/UI design, SaaS, and AI-driven solutions. ♦ Proficient in Figma, Sketch, and Adobe Creative Suite, with expertise in user research and data visualisation. ♦ Strong foundation in computer science and front-end/back-end technologies. ♦ Dedicated to creating exceptional user-centric experiences.

#### **Work Experiences**

### Builder Al / Sr. Product Designer

Mar 2023 - Present (2y)

No-code Al platform for app design and development.

Data Visualisation • Data analysis • B2C • B2B • Enterprise • Al • Big data

Figma FigJam LangChain Stable Diffiusion Google Analytics Maze
User Berry Hotajar Usertesting Mixpanel Veed.io After Effects

- Led design for Builder Studio, Builder Enterprise, and Builder Design System, achieving 30% improvement in user satisfaction scores.
- Reduced cart abandonment by 14% and improved the core platform usability. Builder Studio's onboarding by 20%.
- Through extensive research and testing, integrated Al assistant as the core USP of the platform to help better user data capture.
- Designed an led multiple Al-focused products for R&D and user research initiatives, exploring different approaches.
- Led the creation and management of **Design System**, increasing design consistency across products and brand presence.
- Mentored and guided three junior and mid level designers, accelerating their integration, skills and boosting team capacity.
- Collaborated with product managers, developers, and designers, streamlining workflows and cutting project delays.

### Monolith Al / Sr. Product Designer Sep 2020 - Feb 2023 (2y 4m)

No-code Al platform for product engineering

Data Visualisation • Data analysis • B2B • Enterprise • Al • Big data

Figma | FigJam | Sketch | Dovetail | Hotjar | Maze | Google Analytics |

- Pioneered design projects and features for major businesses such as **Apple, BMW, Honda**, and **Siemens**.
- Led extensive UX research to advance platform usability, accessibility, utility and learnability aspects by 42%.
- Redesigned onboarding, boosting tutorial completion rates by 91%.
- Led use-case initiatives that increased user engagement by 150%.
- Significantly improved **platform reusability** by introducing and leading the Pipeline feature by **17**%.
- Led and maintained **Monolith design system** for a simplified workflow which reduced the development time by **70**%.

# D&D Studio / Product Designer Nov 2019 - Oct 2020 (11m)

Design agency that helps startups build their MVP

MVP Design • SaaS platform • B2C • B2B • App design • CRO

Figma FigJam Protopie Wordpress Analytics TheyDo

- Designed multiple projects (50+) from e-commerce, mobile apps to SaaS platforms, ensuring user needs and satisfaction were met.
- Developed comprehensive **design systems** with components, and crafted pixel-perfect visuals for multiple vendors (7+).
- Optimised an e-commerce website through series of A/B test by 17%.

# Convertize / Product Designer July 2016 - Oct 2019 (3y 3m)

SaaS platform for A/B testing and conversion rate optimisation

CRO · Data analysis · B2C · B2B · Al · Consumer Psychology · Saas

Figma Sketch Illustrator Axure Analytics After Effects

- Led 2 SaaS platforms & designed a book (UX, UI, testing).
- Delivered **5** CRO-focused marketing sites.
- Boosted product success by **27**% through **user centric design**.
- Built a dashboard which increased engagement by 29%.
- Translated challenges into an actionable roadmap.

#### **Education**

### NN/g NN Group / 2022

**UX** Certification

- Focused on advance interaction design, advance research techniques, leadership skills and management topics.
- Inclusive design by considering accessibility at every stage of the UX design process.
- Evangelise UX and UI best practices within an organisation and better design workshops.

## Interaction Design Foundation / 2018

Professional UX Design Certification

- Completed the Design Thinking course with a 96% distinction mark.
- Key focus was on Mobile UX Design and Quality Web Communication courses.

### **British Computer Society** / 2013-2016

BSc in Information Technology

- Core focus was on Web engineering and Human-Computer Interaction.
- Learnt extensively about the User Interface,
   Object-Oriented Programming and Advanced
   Networking.

#### Tools

#### Research & Discovery

Qualitative Research / Quantitative Research Usability tests / A/B Testing / Workshops

Methodologies

Design Thinking / Double Diamond Process
Atomic Design / Job To Be Done & ODI

Deliverables

Design Strategy / Design System / User Flows Low/High-fi Wireframes / Advance Prototypes

### Language

English (Fluent) / Bengali (Native Language)

#### Reference

Available upon request